

# Adult Peer Review for Haemoglobinopathies

STSTN Meeting 27 Jan 2012

#### Introduction

- Background
  - Adult Standards in SCD
  - UK Thalassaemia Standards
  - NCEPOD report
  - Paediatric peer review

## Aim – to improve the quality of haemoglobinopathy services

- Patients and carers will know what to expect
- Commissioners will have better service specifications
- Service providers and commissioners to work together to improve quality
- · External quality assurance
- · Learn from good practice

### Steering committee

- Kate Ryan/Jo Howard: co-chairs
- Anne Yardumian
- Bernard Davis/Josh Wright
- Emma Prescott/Sekayi Tangayi
- Asa'ah Nkohkwo(SCS)/Sema Kiamil(UKTS)
- West Midland Quality Review Team

#### **Timeline**

- Visits through 2012/13
  - First visit March 2012
  - South Thames Sept 2012
- · Report writing
- Overview report
- · Good practice event

### Changes from Paediatric Review

- Paperwork has decreased in detail
- Increased emphasis on outcome and audit
- Inclusion of network standards
- This aims to formalise networks by:
  - Establish network management
  - Clear leadership of network
  - Network wide policies and pathways

#### Network standards

- Given separately in documentation
- Responsibility of specialist team, but can be delegated to other organisations or groups

### Support for Service Users HY-199

- The network should have mechanisms for involving patients and carers from all services in the work of the network
- Currently we have individual patient events can we merge these?
- Eg Newsletter, patient awareness days

### Staffing –Network Leads HY-201

- · The Network should have a nominated
  - Lead consultant and deputy
  - Lead specialist nurse for acute
  - Lead specialist nurse for community
  - Lead manager
  - Lead for service improvement
  - Lead for audit
  - Lead commissioner
- They need time within job plan for this role

### Education and training HY-202

- Agreed programme of education and training to help services achieve compliance with HN 205 and 206
- 205: Staffing levels and competences
- 206: Training plan
- · Details of training provided
- · For further discussion

## Transition guidelines HY-501

- Network guidelines on transition to adult care should have been agreed covering:
  - Age guidelines for transfer
  - Involvement of young person, carer, paed services, primary health care ,social care
  - Allocation of named co-ordinator
  - Communication from paeds to adult service
  - Arrangements for monitoring directly after transfer to adult service
  - Communication with LHT

### Clinical guidelines HY-502

- · Annual review
- Routine monitoring
- Transfusion
- Chelation therapy (including shared care)
- Management acute complications
- Transfer for critical care
- Specialist management
- Thalassaemia intermedia
- Information about aspects of care done by LHT, not SHT

### Annual meeting HY 701

 Meeting at least annually for network leads and lead consultants and nurses in each LHT/SHT to review network's progress towards QS and implementation of service development plans

### Ongoing monitoring HY 702

- The network should monitor
  - Submission of data to the NHR
  - Proportion of patients who have had their comprehensive annual review undertaken and documented in the last year

#### Audit: HY-703

- The network should have an agreed programme of audit and review covering network-wide achievement of:
- HN-702:Ongoing monitoring (Admissions, LOS, Re-admissions, DNA)
- HN-703: Audits (Immunisations, abcs, analgesia within 30 mins, iron overload)
- HN-704: Audit of implementation of evidence based guidelines

#### Research: HY-704

- Policy on access to research relating to care of patients with haemoglobin disorders
- List of research trials available to all patients within the network

### Review and Learning: HY-798

- Appropriate network arrangements for review of and implementing learning from:
  - Positive feedback
  - Complaints
  - Outcomes
  - Incidents and 'Near-misses'
  - -? Add mortality/morbidity

### Commissioning standards

## Commissioning of Services HZ-601

- Commissioners should have agreed the configuration of clinical networks:
  - Designated SHTs for adults with SCD and thal
  - Accredited LHTs for adults with SCD and thal
  - Other LHTs/Linked providers
  - Community care providers

### Clinical Quality Review Meetings HZ-701

- Commissioners should regularly review the quality of care provided by each network especially:
- HY-702: Ongoing monitoring
- HY-798: Review and Learning

Discussion on how best to meet these standards.